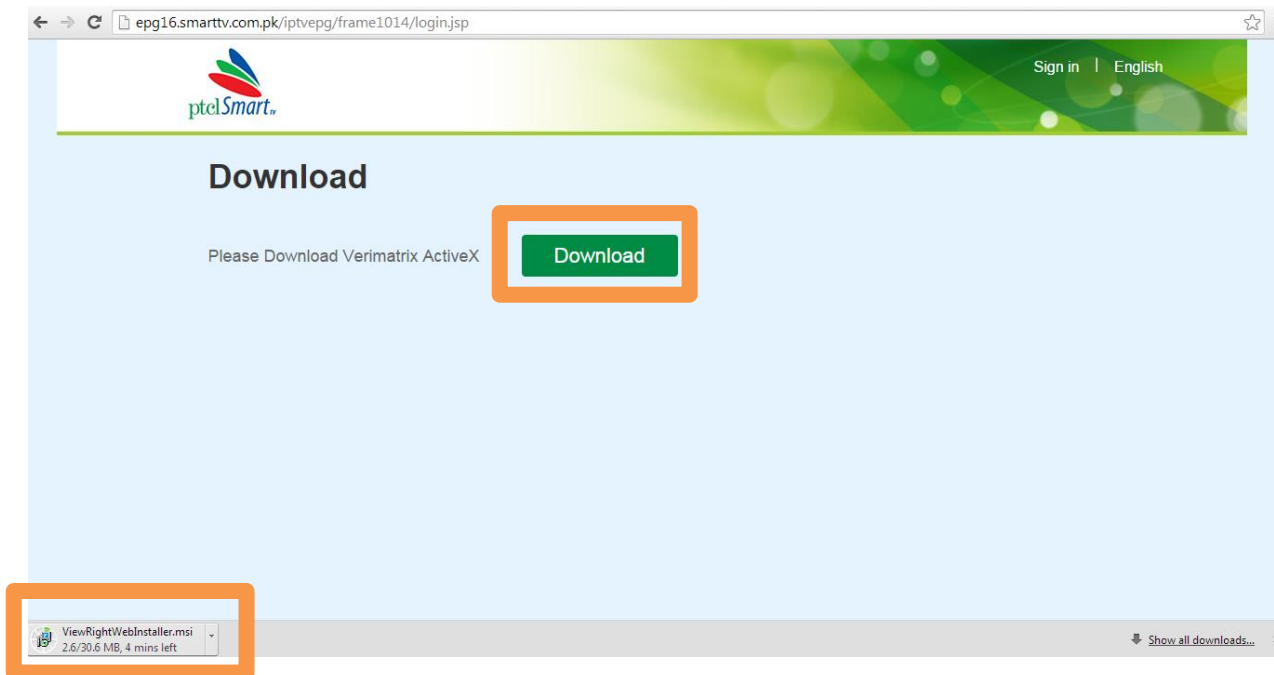


# **HELP MANUAL FOR PC VERSION**

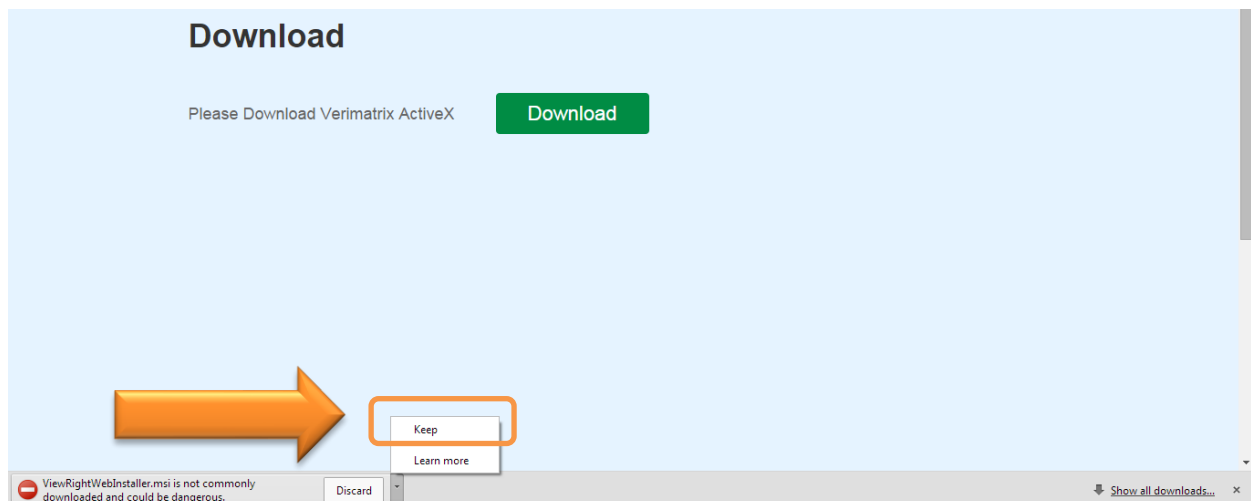
**Smarttv.com.pk**

In order to successfully install the required client and sign, please follow these steps:

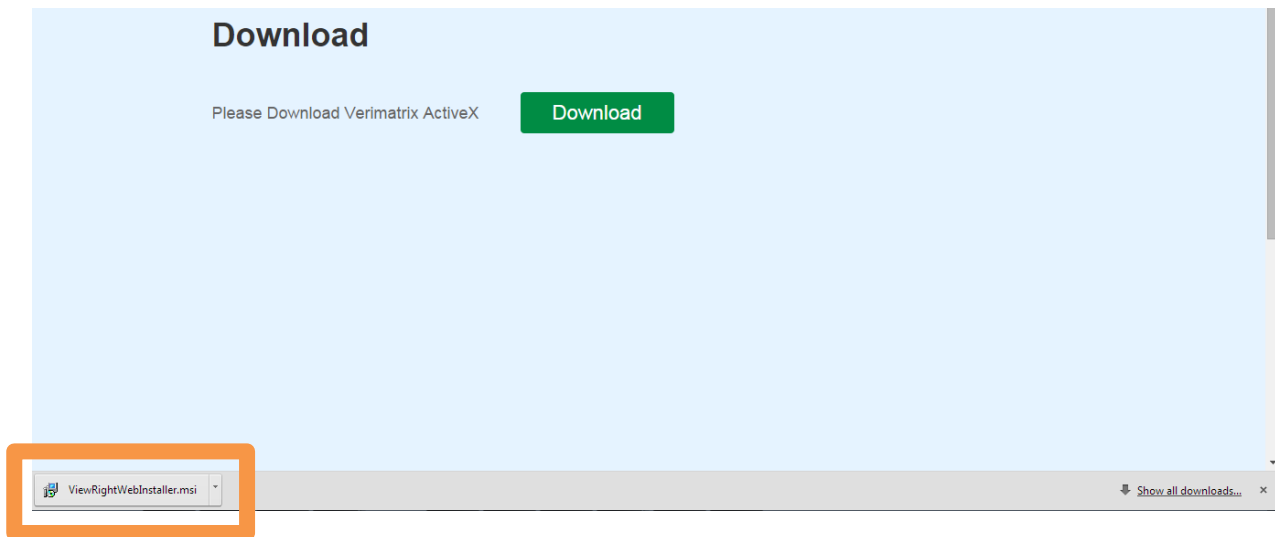
1. Open Internet explorer or Chrome
2. In the browser's address bar type **smarttv.com.pk**
3. Go to **"sign in"**
4. Login in using your provided **"User Name"** and **"Password"**
5. If you are logging in for the first time you will be prompted to install the **"verimatrix view right"** client. (to watch any live channel or VOD's it is mandatory to install this client)
6. Click on **Download** button and the download will start as shown in the pic below



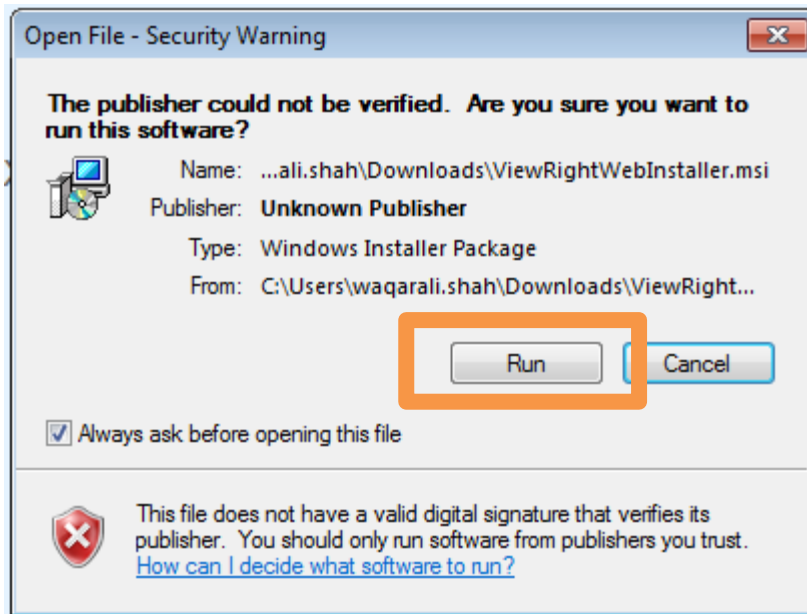
7. Once the download is complete a security check **may** be prompted. Select **"Keep"** as shown in pic below.



8. Now click on the downloaded client to **run the setup**:

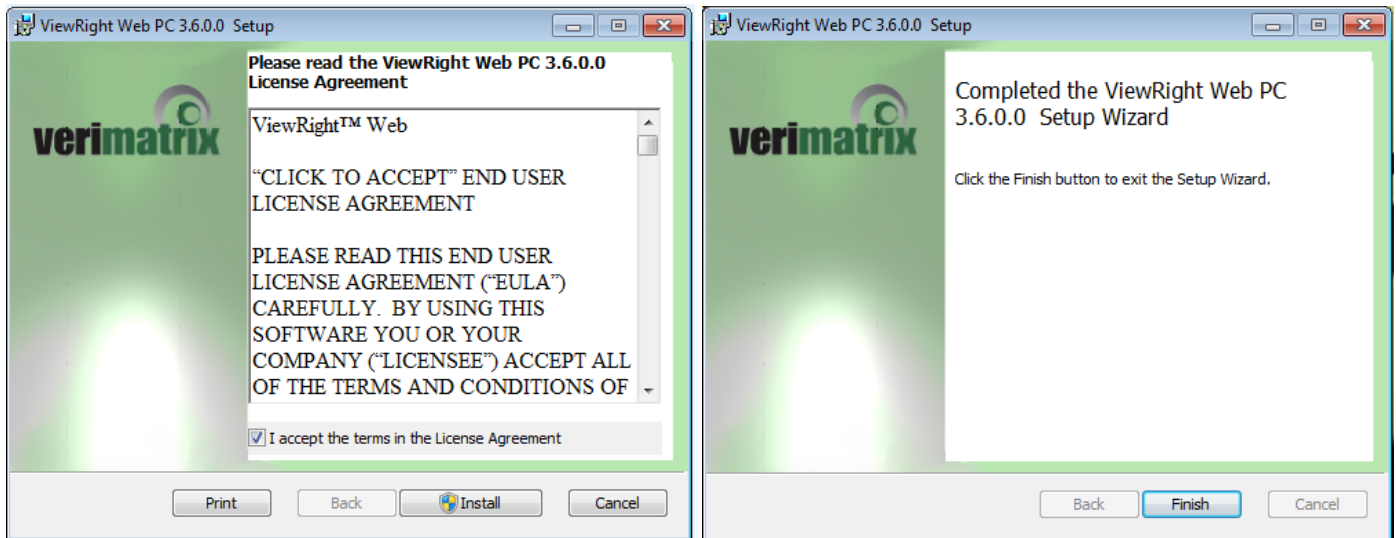


Click on **“Run”**



Now follow the steps to complete the install.

**Important:** Before proceeding please close you web browser(s) and any other running programs like outlook etc.



9. Once the installation completes click **“finish”**
10. Now open your browser and in the address bar type **smarttv.com.pk**
11. Go to the **sign in** page and **login** using your user name and password.

(Username and password can be obtained through the Sign-up process on the website if you are a prepaid customer, or through our helpline if you are a postpaid customer.)

Enjoy the PTCL Smart TV services.